DELIVERABLE

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D4.2 Promotional and Training Seminars

Authors:
Hristo Konstantinov APIS
Irina Radoeva APIS
Hristina Bogia APIS
Dushana Zdravkova SUB
Keti Bozukova SUB
Revision History

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Status

| final ☒ /draft ☐ |

Abstract (for dissemination)

This document provides an overview of the promotional and training seminars organised within the framework of ECLI-BG project. The main objective of the seminars was to promote ECLI implementation in Bulgaria and to give legal practitioners across the country basic knowledge and skills how to find national legislation and case law of other EU Member States by using the ECLI Search Engine and other Pan-European information services in cross-border cases.

Keywords

ECLI, ECLI Search Engine, Cross-border legal information services, Training seminars, Promotion, Dissemination

Disclaimer

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1 Introduction

The organisation of the promotional and training seminars (hereafter “the seminars”) is part of the project activities in Work package 4 – “Promotion of ECLI and EU online legal resources”. The main goal of the seminars is to provide basic knowledge and skills to legal practitioners across the country how to find national legislation and case law of other EU Member States by using the ECLI search engine and other Pan-European legal information services in cross-border cases. At the same time, the seminars were used as important promotional and dissemination events where ECLI-BG partners had the opportunity to present the results from the implementation of the project: the introduction of ECLI within the national case law portal – the Centralised Web Interface, and the establishment of interconnection with the ECLI Search Engine.

The following sections describe in detail the performed project activities related to the organisation and conduct of the seminars.

2 Description of seminar activities

2.1 Preliminary preparation and “train the trainers” sessions

The preparation for the seminars commenced with the elaboration of a package of promotional and training materials for trainers and trainees and concluded with “train the trainers” sessions.

The promotional and training materials\(^1\) included:

- **Lecture kit** – a practical handbook used by key members of the project team as a supporting tool in the “train the trainers” sessions and for self-learning of the ECLI-BG team of trainers;

- **Brochure** – a simplified and shortened version of the Lecture kit prepared as a special issue of the “Legal tribute” magazine. It summarises the key contents of the two lectures delivered at the promotional and training seminars. About 1,200 issues of the brochure have been printed in the first half of September 2018 just before the first day of the seminar series. Based on its content, the partners published on the project website in section “Training materials” the practical handbook “ECLI – The European guide to case law”;

- **Quick guide** – brief guidelines, published on ECLI-BG website, for searching case law by using the ECLI Search Engine and other public cross-border legal information services, such as JURE, Dec.Nat., JuriFast, FRA case law database, etc.

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\(^{1}\) Detailed description of the promotional and training materials is provided in Deliverable 4.1.
Presentation slides – a presentation, published on ECLI-BG website, illustrating the key points of the two lectures. During the seminars, ECLI-BG partners used a simplified and shortened version of the presentation.

After the completion of the training materials at the end of August 2018, several "train the trainers" sessions took place within the last two weeks before the first seminar. They were lead by the Promotion and Training Manager Dushana Zdravkova and the ECLI-BG project coordinator Hristo Konstantinov.

Two groups of participants were involved in these sessions:

- The local representatives of the partners
- The team of lecturers for the seminars.

The training of the first group was aimed at provision of basic information about ECLI, the ECLI-BG project and the upcoming seminars. On the one hand, the role of the local representatives was to support the partners with the organisation of the seminars by sending personal invitations to legal practitioners in the region to attend the seminar in the respective district city. On the other hand, they were required to give information, advice and reference to the promotional and training materials on the ECLI-BG project website to those legal practitioners who were not able to attend the event. To this end, two training sessions were held on 31 August 2018 in APIS’ premises – one for the representatives from the country, and one for the representatives in the capital Sofia.

The training of the second group was aimed at the careful preparation of the team of lecturers to conduct the seminars. The "train the trainers" sessions with the lecturers held on 7, 10 and 14 September 2018 included presentation of the content of both lectures as well as practical guidance for connecting and using the required technical equipment (laptop, slide projector, Wi-Fi modem, Miracast device, etc.). Due to the intense timetable of the seminars and the overlapping of several event dates, the partners decided to prepare an extended team of lecturers. The team included the following experts:

- Dushana Zdravkova (SUB) – ECLI-BG Promotion and Training Manager
- Hristo Konstantinov (APIS) – ECLI-BG Project Coordinator
- Vladislav Slavov (SUB) – Team Leader
- Keti Bozukova (SUB)
- Boicho Georgiev (APIS)
- Hristina Bogia (APIS)
- Vasil Vasilev (APIS)
- Zahari Iankov (APIS)
- Natasha Slaveva (SUB) – reserve member
- Maria Vitanova (APIS) – reserve member
- Vanina Lilova – reserve member.
2.2 Seminar scheduling and organisation

Along with the elaboration of promotional and training materials, ECLI-BG partners started with the organisation and scheduling of the seminars. After discussion, it was decided that the best venue for holding such type of event would be the courthouse of the district court. As a rule, this building houses simultaneously the regional and district courts in the respective city as well as the regional and district prosecutor’s offices. Thus, it is well known and often visited by all legal practitioners who live and work in the respective provincial centre.

Scheduling of dates for the seminars took place with the active support of the Bulgarian ECLI coordinator – the Supreme Judicial Council. The Council sent letters to the presidents of all district court in the country with a request to provide appropriate courtroom and organisational support for the events of the ECLI-BG project.

Referring to these letters, ECLI-BG partners established contact with the administrative secretaries of the courts and in coordination with them agreed about the dates for conducting the seminars in each of the 26 district courts in the country as well as in the Supreme Court of Cassation and the Supreme Administrative Court in the capital Sofia. In addition to the planned schedule of 28 seminars, a training seminar for students and professors from the New Bulgarian University was subsequently set up.

The table below presents the final schedule of the seminars ordered by event date.

<table>
<thead>
<tr>
<th>Nr.</th>
<th>District Centre</th>
<th>Venue</th>
<th>Date</th>
<th>Starting Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.</td>
<td>Plovdiv</td>
<td>District court – Plovdiv</td>
<td>20.09.2018</td>
<td>10:00</td>
</tr>
<tr>
<td>5.</td>
<td>Dobrich</td>
<td>District court – Dobrich</td>
<td>25.09.2018</td>
<td>09:00</td>
</tr>
<tr>
<td>6.</td>
<td>Blagoevgrad</td>
<td>District court – Blagoevgrad</td>
<td>25.09.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>7.</td>
<td>Pleven</td>
<td>District court – Pleven</td>
<td>27.09.2018</td>
<td>10:00</td>
</tr>
<tr>
<td>8.</td>
<td>Silistra</td>
<td>District court – Silistra</td>
<td>01.10.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>9.</td>
<td>Shumen</td>
<td>District court – Shumen</td>
<td>03.10.2018</td>
<td>15:00</td>
</tr>
<tr>
<td>10.</td>
<td>Yambol</td>
<td>District court – Yambol</td>
<td>04.10.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>11.</td>
<td>Targoviste</td>
<td>District court – Targoviste</td>
<td>05.10.2018</td>
<td>10:00</td>
</tr>
<tr>
<td>12.</td>
<td>Varna</td>
<td>District court – Varna</td>
<td>05.10.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>13.</td>
<td>Veliko Tamovo</td>
<td>District court – Veliko Tamovo</td>
<td>12.10.2018</td>
<td>09:30</td>
</tr>
<tr>
<td>18.</td>
<td>Kardzhali</td>
<td>District court – Kardzhali</td>
<td>18.10.2018</td>
<td>14:00</td>
</tr>
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<td>District court – Montana</td>
<td>19.10.2018</td>
<td>09:00</td>
</tr>
<tr>
<td>22.</td>
<td>Vratsa</td>
<td>District court – Vratsa</td>
<td>23.10.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>23.</td>
<td>Lovech</td>
<td>District court – Lovech</td>
<td>24.10.2018</td>
<td>13:00</td>
</tr>
<tr>
<td>24.</td>
<td>Russe</td>
<td>District court – Russe</td>
<td>25.10.2018</td>
<td>14:00</td>
</tr>
<tr>
<td>26.</td>
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<tr>
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<td>Sofia – seminar 1</td>
<td>Supreme Court of Cassation</td>
<td>14.11.2018</td>
<td>15:00</td>
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<tr>
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<td>Supreme Administrative Court</td>
<td>22.11.2018</td>
<td>10:00</td>
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<tr>
<td>29.</td>
<td>Sofia – seminar 3</td>
<td>New Bulgarian University</td>
<td>28.11.2018</td>
<td>12:30</td>
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</table>
The seminar schedule was complied with and only with the ability of the district courts to provide a free courtroom. Consequently, in several cases the timetable envisaged either the simultaneous holding of two or three seminars on the same date, or the holding of several seminars on consecutive days, but in considerably remote district cities. Thanks to the fact that the partners have selected and trained a wider team of lecturers, this circumstance could not hamper the proper conduct of the seminars.

After the final confirmation of the timetable for the seminars, the partners launched an intensive promotional campaign, which included sending of invitations for participation (see Appendix I) to all legal practitioners working in the respective district city who might be interested in attending the event (for more details see Section 2.5 below).

### 2.3 Seminar content

The seminar program (see Appendix II) included two thematic circles outlined by the two lectures prepared by the partners.

The first thematic circle was focused on the need for cross-border access to legislation and case law in the European Union, which lead to the development of the ECLI standard. Such need arises particularly in cross-border cases related to judicial cooperation in civil and commercial matters and in the context of the “acte clair” doctrine of the EU Court of Justice.

The second thematic circle, on the one hand, aimed at presentation of the ECLI standard and its European added value, the implementation of ECLI in Bulgaria and the functionality of the ECLI Search Engine, and, on the other hand, provided a brief overview of several cross-border databases and legal information services developed and maintained or supported by the EU institutions.

Due to the heavy workload of judges and the lack of free courtrooms, the ECLI-BG partners were asked by the administrative management of the courts to merge the two lectures into a more concise presentation and not to make a coffee break during the seminars. Therefore, the partners prepared a shortened version of the presentation slides. However, the content cuts were mostly concerned with the part related to the overview of cross-border legal information services, and not with ECLI.

### 2.4 Innovative training approach

At the suggestion of the ECLI-BG Promotion and Training Manager Mrs. Dushana Zdravkova, the training seminars have been made livelier and more effective by using interactive methods for presenting the ECLI Search Engine and the opportunities it offers for finding relevant case law of other EU Member States in cross-border cases. To this end, the seminar participants were asked to use their mobile phones to perform real-time searches in the ECLI Search Engine via the available mobile internet connection. At the same time, one of the two lecturers demonstrated the search interface of the ECLI Search Engine using his own mobile phone which screen was projected onto the wall and the other directed and gave individual instructions to the participants. The projection of the mobile phone screen was performed by a wireless Miracast devise.

The interactive training for searching case law in a cross-border context was based on three demonstration cases:
- Search for case law citing Council Regulation (EC) No 44/2001 (Brussels I Regulation) by using the criterion “Reference Identifier” of the type “Regulation”;
- Search for case law containing specific keyword or phrase in the full text of the decision (the example search query was the phrase “fair trial”);

For all these cases, lecturers demonstrated how the obtained search results could be then filtered by issuing country, court, year of decision, language, etc. The interactive training methods proved to be particularly effective as they enabled seminar participants to be actively involved in the training activities. The performed individual walk through the steps being demonstrated made the trainees much more receptive to the information provided by the lecturers.

### 2.5 Project promotion and dissemination

The partners used the 29 seminars not only as training forums, but also as major dissemination events for promotion of the results from the implementation of the ECLI-BG project. The dissemination activities were performed at three stages.

The first stage involved the sending of regular and electronic mails with an invitation for participation in the seminar (invitation letter template is provided in Appendix I). Invitation for visiting the seminars was published also in the Facebook profile of the project. This campaign reached more than 2,500 legal practitioners across the country.

The second-stage dissemination activities addressed the attendees to the seminars. Each participant in a seminar received:

- A folder containing the project leaflet, the third issue of the ECLI-BG Newsletter (containing a report on the establishment of interconnection between the Centralised Web Interface and the ECLI Search Engine) and a form for evaluation of the seminar
- A brochure summarising the content of the lectures (issue 2/2018 of the “Legal Tribune” magazine).

In addition, the administration of each district court received 10 other brochures to be distributed among the judges and court staff members who were not able to attend the seminar.

In the third stage, the dissemination of the project results included the wide coverage of the seminar trainings in the news section of the project website, in the ECLI-BG social network profiles in Facebook and LinkedIn as well as in the last fourth issue of the ECLI-BG Newsletter.

How successful were the dissemination activities can be judged by the fact that up to that point the electronic version of the brochure was downloaded from the ECLI-BG project website 285 times and the presentation – 243 times.
3 Seminar attendance statistics

ECLI-BG partners have made the most of their efforts to invite all possible representatives of the main project target group – judges, court staff members, prosecutors, lawyers, in-house legal counsel and other jurists, to attend the seminars.

As already discussed in Section 2.2 above, the events took place at the courthouse of the district courts. The Supreme Judicial Council as a national ECLI coordinator sent letters to the presidents of the district courts with a request to support the organisation of the seminars. After the date for conducting the seminar was scheduled, APIS and The Union of Bulgarian Jurists sent invitation letters to the presidents of all regional courts located in the same judicial district. An email with information for the event was sent also to the local bar associations, to the district governor and municipal administrations, the district and regional prosecutor’s offices as well as to all universities with law department in the country. In addition, for the seminars in the capital Sofia, invitation letters were sent to all ministries and state agencies, the Institute for Legal Studies at the Bulgarian Academy of Sciences and to the major law associations, such as the Supreme Bar Council, the Bulgarian Judges Association, and the National Union of Juriscouts.

The distributors of APIS’ products were asked to send invitations to individual clients with legal background they are serving – lawyers and in-house lawyers in public and private sector organisations. Facebook events were set up for 19 of the seminars in the bigger districts where the partners expected more participants. A piece of news for the event was also published in the largest platform for business events in Bulgaria: eventspro.bg.

According to partners’ estimations, the intensive campaign with invitations to participate in the seminars reached more than 2,500 addressees of the ECLI-BG target audience. However, only about 24.8% of the invited legal practitioners were able to attend the events. The total number of participants in all 29 promotion and training seminars organised by ECLI-BG project reached 619 (an average of 21 participants per seminar). Thus, despite the intensive invitation campaign, the number of the legal practitioners who attended the seminars account for about 60.7% of the initially planned 1,020 participants.

Three are the main reasons for this discrepancy with the forecasts. The first one is that it turned out that prosecutors are not so interested in searching case law of other EU Member States and in cross-border legal information services since the criminal law remains predominantly national by its nature. In fact, only 8 prosecutors have visited the ECLI-BG seminars. The second reason is related with the wrong estimations of potential participants. Actually, the forecasts in the work plan did not make any difference between the expected number of participants in large and small district cities. It is obvious that some differentiation was needed if we would compare cities like Varna and Plovdiv having more than 300,000 inhabitants with smaller ones like Pleven (93,000) and Yambol (73,000). The third reason lies in holding in one month, namely November 2018, the three seminars in Sofia together with the ECLI-BG round table. This has resulted in a partial ineffectiveness of the invitation campaign due to the accumulation of several consecutive events.
The following table provides information on the number of participants in each of the 29 seminars.

<table>
<thead>
<tr>
<th>District court</th>
<th>Participants</th>
<th>District court</th>
<th>Participants</th>
<th>District court</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. Plevin</td>
<td>7</td>
<td>17. Burgas</td>
<td>9</td>
<td>27. Sofia – seminar 1</td>
<td>31</td>
</tr>
<tr>
<td>10. Yambol</td>
<td>13</td>
<td>20. Gabrovo</td>
<td>15</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In addition, in Appendix V are provided scanned copies of the participants’ lists. Besides names, contact details and signature, the information for each participant includes occupation and organisation s/he is working with. Based on these data, in Figure 1 below we outline the professional profile of seminar participants.

Nearly half of the participants – 252 of 619 (41%), are judges. Other 168 (27%) are court staff members working in the court administration. All other representatives of the legal profession, i.e. all other jurists, incl. lawyers, in-house lawyers and legal counsel, are 74, which is 12% of the total number of participants. Finally, the seminars were attended by 125 (20%) non-legal professionals. 54 of them (about 9%) are IT
experts involved in e-Justice and/or other IT projects in the Bulgarian judiciary, and 71 (11%) are experts in other fields, such as HR and PR experts, accountants, auditors.

4 Feedback from participants

The main purpose of the promotion and training seminars was not only to get acquainted with the ECLI standard, but also that at the end each participant will acquire practical skills for using the ECLI Search Engine and other online EU legal resources in order to find legislation and case law in cross-border cases. To know to what extent this goal has been achieved, at the beginning of each seminar, the lecturer gathered information on how well the participants were familiar with ECLI and the EU’s most important legal information portals, and at the end, the participants were asked for feedback on the usefulness of the event.

For the initial information gathering, the lecturer asked a series of questions using a pre-prepared questionnaire (Appendix III), and wrote down the answers. The following questions were included in the questionnaire:

1. Are you familiar with the European Case Law Identifier (ECLI)?
2. Have you used the ECLI Search Engine in the e-Justice portal?
3. Have you used the Centralised Web Interface for Publication of Case Law for searching Bulgarian case law?
4. Have you used the following sources for legal information:
   4.1. EUR-Lex
   4.2. N-Lex
   4.3. E-Justice?

The responses received are summarised in the following with some approximation, as not all participants wished to answer the questions.

In 7 of all 29 seminars between 5 and 10% of the participants only were familiar with ECLI. However, what can be stated for sure, none of the participants has ever used the ECLI Search Engine. Quite different is the situation with regard to the use of the national case law portal. In the various seminars, between 30 and 100% from the participants raised their hand on the question if they use the Centralised Web Interface for Publication of Case Law. Not so popular, but still relatively well known proved to be the EUR-Lex and the e-Justice portals. In 20 of all 29 seminars between 10 and 100% of the participants were familiar with the EUR-Lex portal, and in 23 of all 29 seminars between 10 and 100% of the participants were familiar with the e-Justice portal. Just in one district court, there were participants who have used the N-Lex portal and were familiar with its valuable resources.

At the end of each seminar, the participants were asked to provide feedback by completing an evaluation form. The evaluation form (Appendix IV) contained two questions:

- What is your assessment of the quality of the seminar?
- Do you think that the seminar will be useful for your practice?
The evaluation scale for the first question contained five options: 1 – very weak, 2 – weak, 3 – satisfactory, 4 – good and 5 – very good. On the question about the usefulness of the seminar the possible answers were – yes, no and not sure. At the bottom of the form, there was also a box open for comments from the participants.

From all 619 participants, 454 filled out the evaluation form, but only 41 left a comment or recommendation to the organisers. In general, the participants gave a very positive assessment of the quality of the seminars. About 85% of those who completed the evaluation form gave the best possible evaluation – “very good”, and even more – 91% think that the seminar will be useful for the practice.

The figure below presents the received answers to the two evaluation questions:

**Figure 2 – Answers to the evaluation questions**

<table>
<thead>
<tr>
<th>Evaluation</th>
<th>Usefulness</th>
</tr>
</thead>
<tbody>
<tr>
<td>Satisfactory: 0.44%</td>
<td>No: 0.66%</td>
</tr>
<tr>
<td>Good: 14.98%</td>
<td>Not sure: 8.15%</td>
</tr>
<tr>
<td>Very good: 84.58%</td>
<td>Yes: 91.19%</td>
</tr>
</tbody>
</table>

In the comment box, the feedback was positive in 33 from 41 cases. The participants found the presentation thorough and useful. The recommendations were documented after each seminar, so that they can be implemented in the organisation of the next one. In addition to the written comments, many participants made comments and recommendations verbally. In the course of the seminars, there were a number of repetitive questions that have been asked:

- Is it useful to publish all court decisions, incl. ones that have not entered into inforce yet?
- Can the national case law portal be improved, so that it visualises more than 1,000 acts in the search results?
- How can judges use the eTranslation service of the European Commission if they have only a private e-mail, because the court does not have own official domain?
- Can a case summary be provided with the most important court decisions?

All these questions were subsequently discussed at the ECLI-BG round table discussion that was organised at the end of the seminar campaign.
Appendix I – Invitation letter template

УВАЖАЕМИ ГОСПОДИНЕ / ГОСПОЖО,

От името на екипа на Проект ECLI-BG имаме честта и удоволствието да Ви поканим да участвате в семинар на тема “Въвеждането на Европейския идентификатор за съдебна практика ECLI в България и ЕС“.

Семинарът ще се проведе на ................ г. от ........ ч. в зала № ...... на Окръжен съд – гр. ................

Проектът ECLI-BG е съфинансиран от Европейската комисия по Програма „Правосъдие“ на Европейския съюз. Той се осъществява с подкрепата на Висшия съдебен съвет в качеството му на ECLI-координатор за България, а негови изпълнители са Съюзът на юристите в България и „Апис Европа“ АД.

Целта на проекта е да се внедри Европейският идентификатор за съдебна практика ECLI в изградения от Висшия съдебен съвет национален портал за съдебна практика, известен като ЦУБИПСА (Централен уеб базиран интерфейс за публикуване на съдебни актове), и да се изгради свързаност с Интерфейса за търсене по ECLI в Портала e-Justice на Европейската комисия.

С уважение,

Екипът на Проект ECLI-BG
Appendix II – Seminar program

Обучителен семинар
по Проект ECLI-BG

Въвеждането на Европейския идентификатор за съдебна практика ECLI в България – необходимост и практически ползи в работата на юристите

.................. 2018 г., District court гр. .................

ТЕМАТИЧНО СЪДЪРЖАНИЕ НА СЕМИНАРА

- Защо практикуващите юристи имат необходимост от ползването на практика на съдилища на други държави-членки
- Съществуващи затруднения при търсенето на съдебна практика преди въвеждането на ECLI
- Необходимост от въвеждане на общ стандарт за съдебна практика в ЕС
- Достъп до съдебна практика на държавите-членки на ЕС чрез Интерфейса за търсене по ECLI
- Трансгранични правни информационни услуги
- Европейска подкрепа за въвеждането на ECLI в държавите-членки
- Проектът ECLI-BG и резултати от изпълнението на проекта
АНКЕТА
във връзка със семинарно обучение по Проект ECLI-BG

Семинар „ECLI – Европейският пътеводител за съдебна практика“

Град: .......................... ................................

Партньорите по Проект ECLI-BG Ви молят да отговорите на въпросите от блиц-анкетата по-долу. Моля, оградете с кръг Вашия отговор.

1. Запознати ли сте с Европейския идентификатор за съдебна практика ECLI?

<table>
<thead>
<tr>
<th>Да</th>
<th>Не</th>
<th>Не съм сигурен</th>
</tr>
</thead>
</table>

2. Ползвали ли сте досега Интерфейса за търсене по ECLI в портала e-Justice?

<table>
<thead>
<tr>
<th>Да</th>
<th>Не</th>
<th>Не съм сигурен</th>
</tr>
</thead>
</table>

3. Използвате ли порталта ЦУБИПСА за търсене на българска съдебна практика?

<table>
<thead>
<tr>
<th>Да</th>
<th>Не</th>
<th>Рядко</th>
<th>Не съм сигурен</th>
</tr>
</thead>
</table>

4. Ползвали ли сте досега следните източници на правна информация?

| EUR-Lex | Да | Не | Не съм сигурен |
| N-Lex | Да | Не | Не съм сигурен |
| e-Justice | Да | Не | Не съм сигурен |

Благодарим Ви!
Appendix IV – Evaluation form

ФОРМА ЗА ОЦЕНКА
на проведено семинарно обучение по Проект ECLI-BG

Семинар „ECLI – Европейският пътеводител за съдебна практика“

Град: ..............................  Дата: ..............................

С оглед извършване на оценка на качеството и ефективността на проведеното семинарно обучение, партньорите по Проект ECLI-BG Ви молят да отговорите на въпросите по-долу. Ако желаете, можете в свободен текст да направите кратък коментар или да дадете препоръка.

Моля, оградете с кръг Вашия отговор. Когато давате оценка, използвайте степени от 1 до 5 съобразно следната скала:

1 – много слабо, 2 – слабо, 3 – задоволително, 4 – добре, 5 – много добре

5. Каква е Вашата оценка за качеството на семинарното обучение?

1                      2                      3                      4                      5

6. Считате ли, че проведенят семинар ще е полезен за Вашата практика?

Да                      Не                      Не мога да прецени

Вашият коментар или препоръка към организаторите:

Имена на участника: ............................................................................................................

Благодарим Ви за отделеното време! Вашето мнение е ценно за нас.
Appendix V – Lists of participants

(The list of participants has been removed by the project coordinator as it contains signatures and other personal data.)